



# Bonus Policy

## 1. Terms and Conditions

1.1. This Bonus Policy is issued by Zivalea (Pty) Ltd (hereinafter referred to as the “Company”), a legal entity registered under the laws of South Africa, with registration number 2023/147262/07 and authorized by the Financial Sector Conduct Authority (FSCA) under license number 54231.

1.2. This Policy forms an essential part of the Company’s comprehensive legal documentation. It is the Client’s responsibility to carefully read and fully understand this Policy before entering into any agreements or accepting any bonus offers provided by the Company.

1.3. Clients are encouraged to review the terms of this Bonus Policy before opting into any bonus program. Accepting a bonus is entirely voluntary, and Clients are under no obligation to participate in such offers.

1.4. The decision to grant a bonus to a Client lies solely with the Company and is exercised at its absolute discretion.

## 1.5. Bonus Withdrawal Conditions

- i. Bonuses and any profits earned from trades executed using the bonus cannot be withdrawn unless the trading conditions specified in this Policy (refer to clause 1.6) have been satisfied.
- ii. At its discretion, the Company may permit a one-time withdrawal of up to 10% of the Client’s total deposited amount without applying the conditions of this Policy, provided that:
  - a. The Client has made the required minimum deposit; and
  - b. The Client’s free margin, excluding the bonus, is sufficient to cover the withdrawal amount.

## 1.6. Trading Volume Requirements

An authorized Financial Services Provider (FSP) licensed by the Financial Sector Conduct Authority (FSCA) under license number 54231.

Registered Address is: CNR William Nicol Broadacres Drive Regus Dainfern Square 1st floor, Johannesburg Gauteng, 2055



- i. For each unit of currency credited as a bonus, the Client must complete a trading volume equivalent to 2,000 units of currency in round-turn trades. A round-turn trade consists of both the opening and closing of a position. For example, in trading currency pairs such as EUR/USD, a turnover of one (1) standard lot equals 100,000 units of currency.

1.7. Clients are required to meet the specified trading volume within a period of ninety (90) calendar days from the date the bonus is credited to their account.

1.8. Should a Client make an additional deposit and receive a subsequent bonus, any remaining trading volume requirements from the previous bonus will be combined with the new requirements. The Client must then satisfy the combined requirements within ninety (90) calendar days from the date of the most recent bonus.

1.9. Trading losses incurred during the bonus period will first be deducted from the Client's deposited funds.

1.10. If the bonus becomes the sole remaining balance in the Client's account, the Company reserves the right to remove the bonus and close any open positions at its discretion.

1.11. The Company may restrict Clients from opening new trades if the account balance consists solely of the bonus amount and does not include sufficient available funds.

1.12. Bonuses cannot be transferred between accounts unless expressly permitted by the Company.

1.13. Bonuses are credited to the Client's account in the account's base currency.

1.14. Any withdrawal made before the trading conditions set forth in this Policy have been fulfilled will result in the immediate cancellation of the bonus.

1.15. If the Client does not meet the required trading volume within ninety (90) calendar days, the bonus will automatically expire. Any profits earned during the bonus period, however, will remain in the Client's account.

1.16. If the trading volume requirements are completed by the expiration date, the bonus will be converted into the Client's account balance and will become eligible for withdrawal.



1.17. If the trading requirements are satisfied prior to the expiration date, the bonus will be credited to the Client's account balance and may also be withdrawn.

#### **1.18. Fraud and Misuse Prevention**

If the Company identifies any behavior indicative of abuse, including but not limited to scalping, arbitrage, or manipulation, the bonus will be revoked, and any profits resulting from such activities will be removed. The Company reserves the exclusive right to determine whether a Client has engaged in such conduct. The Company's determination in such matters is final, and the Company assumes no responsibility for the consequences of canceling the bonus, including the closing of positions by Stop Out.

#### **1.19. Eligibility for Bonus Programs**

To be eligible for a bonus, a Client must:

- a. Hold a Trading Account with the Company;
- b. Obtain approval for their account from the Compliance Department;
- c. Deposit an amount that meets the qualifying criteria for the bonus; and
- d. Agree to the terms of this Bonus Policy.

1.20. By accepting any bonus, the Client agrees to the terms outlined in this Bonus Policy.

1.21. In the event of any discrepancies between the English version of this Bonus Policy and any translations, the English version shall take precedence.

1.22. Clients who do not wish to receive a bonus or wish to cancel a bonus already credited must contact the Company's support team via email.

1.23. The Company does not accept liability for losses incurred by Clients while using bonuses to trade. Clients are reminded that leveraged trading carries a high level of risk, including the risk of losing all invested capital, and is not suitable for all individuals.



## 2. Declaration

I, \_\_\_\_\_, confirm that I am the holder of a Trading Account with Zivalea (Pty) Ltd registered under number 2023/147262/07, and authorized by Financial Sector Conduct Authority (FSCA) under license number 54231. My Trading Account number is \_\_\_\_\_. I consent to receive a bonus of \_\_\_\_\_ (amount and currency) into my account.

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## Client's Signature